

FPP Bane or Boon

- FPP or Full Paying Patient has been in existence since 2017.
- We started FPP in Serdang in 2017 and cardio spearheaded the program.
- This project was initiated as a means to retain the doctors in government service.

Common Misconception by the Public:

- Doctors are already so rich, why do they need more?
- Doctors are now busy doing interventions for private patients and government patients are being ignored – hence the long waiting period.
- Government should be government and private should be private.

Common Misconceptions by Administrator:

- Doctors are too busy doing private patients during office hours and not doing enough government patients.
- They are paid well and the staff are forced to slave to give them this income – hence staff are not being paid.
- Why should I support them since it is extra work for us but we are not getting anything.

What Really Happens..

- All patients are done only after office hours.
- The payment for FPP is half of the private doctors.
(RM14k for 1 stent compared to RM30k for 1 stent)
- Government procedures in Serdang continue well into the night and even wee hours in the morning
- Cardiologist in private are paid 10x of what the doctors earn in government.
- We are not rich, FPP does not make us rich, with FPP, I get about 2 patients a month for PCI.

- It is safe, no overcharging and no unnecessary procedures. This is as the hospital, has a central committee and has a department overseer to ensure this does not happen.
- A doctor can do only 30% FPP and 70% government patients per day. And must not earn more than 3x monthly salary.

Why is it important?

- To lessen the gap between government and private sectors.
- To entice doctors to stay on in government service.
- To prevent loss of talent.
- To ensure even the staff is well compensated – to prevent brain drain.
- In the long run, ensuring good productivity and work ethics.
- This extremely modest increase in income will not equal what we get in private practice. It enables us to stay and serve the public while not sacrificing our income potential which in the end will only lead to frustration and looking for greener pastures.

Problems:

- The lack of initiative from the administration and supporting instead of thwarting this program.
- No large insurance companies are involved in the program hence patient has to pay first and claim later.
- We are not allowed to advertise so no one knows FPP exists.
- With the long waiting list, many patients will require this means for cardiac intervention, example pre surgical clearance.
- Tired of training and training and watching them all leave due to frustration and plain fatigue.

Total Claims from May to July 2019

Doctor	Amount
Datuk Dr Kahar	RM1,735.00
Dr Kamaraj	RM6,231.50
Dr Asri	RM25,349.50
Dr Muiz	RM1,865.50
Dr Gary Lee	RM21,292.00